

Business Name: BeeHive Homes of Crownridge Assisted Living & Memory Care

Address: 6919 Camp Bullis Rd, San Antonio, TX 78256

Phone: (210) 874-5996

BeeHive Homes of Crownridge Assisted Living & Memory Care

We are a small, 16 bed, assisted living home. We are committed to helping our residents thrive in a caring, happy environment.

[View on Google Maps](#)

6919 Camp Bullis Rd, San Antonio, TX 78256

Business Hours

- Monday thru Saturday: 9:00am to 5:00pm

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Choosing an assisted living neighborhood is one of those choices that looks easy on paper and feels heavy in reality. Pamphlets, websites, and tours all reveal the exact same smiling locals, the same staged activity photos, the very same clean lobby. Yet you may walk out of one structure with a knot in your stomach and leave another feeling unusually assured, even if you can not rather discuss why.

Those gut feelings generally respond to real signals. Over the years, working with households and going to dozens of senior care settings, I have found out that the most crucial signs are frequently small and simple to miss. This guide concentrates on those quieter indications, the ones that rarely appear in marketing materials but say a lot about everyday life for your parent or spouse.



I will presume you already understand the essentials: take a look at licensing, compare expenses, evaluation care levels, and inquire about staff ratios. Valuable, yes, but inadequate. The distinction in between "adequate" and

"excellent" assisted living typically appears in the details, particularly around culture, consistency, and how individuals really act when nobody is attempting to impress you.

Why the surprise indications matter more than the sales pitch

A good assisted living or respite care stay does more than keep a person safe. It protects identity. It supports daily self-respect. It creates a rhythm that feels like living, not just being housed.

Most bad experiences do not originate from one remarkable event. They grow from numerous small issues that never ever get fixed: unanswered call bells, hurried showers, meals that get here cold, personnel turnover, complicated guidelines. On the other hand, a lot of [senior care](#) positive stories share a pattern of strong relationships, predictable regimens, and a culture that values elders as whole people.

Those patterns are tough to judge from a sales brochure. You see them finest by checking out, observing, and asking the ideal type of questions.

First impressions that actually predict quality

Families often notice décor, furnishings, or the size of the lobby. Those things matter less than you might believe. When you initially stroll in, take notice of a few subtler clues.

How personnel welcome you and others

Reception is your very first informal test. Not of hospitality as a performance, however of the neighborhood's default tone.

If the front desk person searches for, makes eye contact, and acknowledges you within a few seconds, it informs you that visitors and families are expected and welcome. If you see personnel walking by citizens in the hallway, notice whether they use names, touch a shoulder, or offer a quick hello without prompting.

You wish to see warmth that looks practiced in the best way, as if individuals have been doing it for a while, not only turning it on when a supervisor strolls by.

A few real world signs I have discovered reliable:

1. Staff speak with homeowners before they talk about citizens. For example, a caregiver sees you near a resident and says, "Hi Mrs. Lewis, your daughter is here," before they welcome you.
2. Housekeepers and upkeep workers interact easily with residents, not just care aides and nurses. In the very best assisted living neighborhoods, every department sees itself as part of senior care, not simply the medical team.
3. When someone requests aid, personnel do one of two things: assist right away, or clearly hand off with a name and a time frame. You seldom hear, "That's not my task."

If you hear personnel using labels like "darling" or "honey" for everyone, that can be a yellow flag. Some citizens like it, however generic family pet names can signify a culture that deals with senior citizens as a group instead of unique people.

The sound and rate of the building

Stand silently for a minute in a main corridor or near the dining room. What you hear informs you a lot.

Healthy noise is scattered: conversation at various volumes, a television in a lounge, dishes from the cooking area, far-off laughter. The speed must feel active however not frantic.

Two extremes fret me. The very first is heavy silence in the middle of the day. When there are dozens of individuals in a building and you barely hear a voice, it frequently implies most homeowners are separated in their spaces or sedated. The second is consistent screaming, alarms, or staff yelling over each other, which might show understaffing or bad organization.

Background music can be another clue. If music is blasting in every hallway from a central speaker, with no way to leave it, that do not have of option can be difficult for individuals with dementia or hearing loss. Thoughtful neighborhoods keep any music moderate and concentrated on common areas, or let residents manage it in their own space.

How locals really look and move

You can learn more from enjoying homeowners for 10 minutes than from an hour in the administrator's office.

Grooming and clothing

No one is completely presented all day, however you ought to see more "created" than "disregarded." Search for:

- Clean, seasonally proper clothing, not pajamas at 2 pm unless the individual is clearly unwell.
- Combed hair, cut nails, tidy glasses.
- Mobility help (walkers, wheelchairs) adjusted to a reasonable height, not clearly too low or too high.

If you consistently see food stains, bare feet in wheelchairs, or the same outfit day after day on different visits, that signals shortcuts in standard elderly care.

Posture and positioning

Residents seated in loungers or wheelchairs tell their own story. Comfy people shift positions, interact with others, or view what is going on. If you see several people dropped over, sliding out of chairs, or parked in corridors dealing with the wall, that suggests a task driven mindset: get everybody "out" rather of support them to engage.

On the other hand, in strong neighborhoods you will discover personnel adjusting pillows, rearranging locals without being asked, and asking, "Is that chair still comfortable or should we try something else?" Those small interactions show that comfort and dignity are continuous top priorities, not just box checking.

The emotional temperature

Pay attention to faces. Are citizens primarily neutral to content, or do numerous look distressed or upset? A couple of upset people is typical in any setting. A pattern of anxious or tearful faces deserves more questions.

Try to catch a small group chat or an activity in development. People do not need to look delighted, however you want to see some eye contact, some banter, some mild teasing. In excellent assisted living environments, citizens form micro neighborhoods: 2 poker buddies, three females who fulfill for coffee, the gentleman who shares his early morning newspaper.

These casual connections are the foundation of senior care. If everybody appears alone in a crowd, the structure might exist however the social material is thin.

Staff behavior when they are not "on stage"

Almost every neighborhood puts its finest people on a formal tour. The genuine evaluation starts when you roam a bit.

What you see in hallways and at shift change

Ask if you can stroll from one end of the structure to the other, ideally during a transition duration like late morning or mid afternoon. As you stroll:

- Notice if call lights seem to stay on for long stretches. A few minutes is fine, fifteen is not.
- Listen for how staff talk to each other. Jokes and banter are normal, but continuous complaints or sarcasm about homeowners are a red flag.
- Watch whether staff walk quickly however with purpose, or appear rushed, scattered, and behind.

Shift modification is especially informing. In better run neighborhoods, staff arrive a couple of minutes early, get report, and leave with visible, arranged handoffs. If you see late arrivals, confusion, or personnel debating who is covering whom, it may show chronic understaffing or poor leadership.

Consistency of faces

Ask the exact same concern of a minimum of two people on different days: "How long have you worked here?" Pay unique attention to frontline caregivers, not just managers.

A mix of tenured staff (2 years or more) and a few newer faces is normal. If nearly everybody you speak with has actually been there less than 6 months, the culture might be driving them away. Steady groups normally equate into more consistent care, fewer medication mistakes, and much better relationships with families.

Also ask, "If my mom requires help in the night, who comes?" You desire a clear, positive action that discusses specific roles, not fuzzy referrals like "whoever is available."

How leadership discuss problems

You will get more useful info by asking about what has failed than about what goes well. Every assisted living neighborhood has had problems, hard families, and crises. What matters is how they respond.

I typically suggest this question: "Tell me about a time in the in 2015 when you slipped up with a resident or a household was dissatisfied. What happened and what did you alter after that?"

Strong leaders can offer you a specific example, even if they anonymize information. They might explain a missed out on shower, a medication timing concern, a dispute about a roomie, or a fall. Then they discuss what they did differently: adjusted staffing on a shift, included a double check to medication passes, changed how they communicate.

Be cautious if a manager claims, "We actually have actually not had any serious complaints," or rapidly blames "tough families" with no reflection. That sort of response tells you more about defensiveness than about safety.

Another good question is, "What type of resident is not a good fit here?" Honest neighborhoods will confess limitations. They may explain that they can not securely manage hostility, two individual transfers, or extremely complicated medical requirements. If the answer sounds like, "We can handle everything," dig deeper.

Food, hydration, and the messy truth of dining

Meals are main to life in assisted living. They are one of the few day-to-day events everyone shares. A sleek menu is lesser than how food and mealtimes in fact feel.

Observe a meal from entrance to dessert

If possible, visit during lunch or dinner and ask to remain through the entire meal. Note when locals start getting in the dining-room and for how long it takes for everyone to be served.

Three things generally forecast satisfaction with dining:



First, timing. Most homeowners need to be seated and consuming within about 30 to 40 minutes of the posted start. Longer hold-ups produce agitation, particularly for individuals with dementia or diabetes.

Second, option. Even in modest communities, there need to be more than one choice. Search for an alternate menu with basic products like sandwiches, eggs, soup, or salad. Ask if locals can switch sides, request smaller parts, or have preferences honored over time.

Third, support. Enjoy how staff help people who can not feed themselves quickly. Great practice consists of sitting at eye level, cueing gently, and pacing bites to the resident's rhythm. If you see plates eliminated quickly from sluggish eaters, or personnel standing over homeowners while feeding them like a task to end up, anticipate the exact same when you are not there.

Hydration is another underappreciated detail. Check if you see water or other drinks offered beyond meals: pitchers in lounges, hydration stations, or staff regularly using drinks throughout the afternoon. Dehydration contributes to falls, confusion, and urinary infections, yet in numerous assisted living homes it receives less attention than it should.

Activities that seem like real life, not simply calendar filler

Most activity calendars look remarkable: bingo three times a week, crafts, movie night, exercise class. What matters is whether homeowners actually attend and whether the shows satisfies their energy levels and interests.

Look for a minimum of some of the following:

- Activity areas that are in fact in usage. A space loaded with craft products that constantly sits dark tells you activity staff are extended too thin or residents are not engaging.
- One to one or small group options for individuals who do not take pleasure in large events. These might include room visits, brief walks, or peaceful reading sessions.

- Activities that show homeowners' backgrounds. If lots of locals grew up in your area, you may see reminiscence groups with old neighborhood photos, or visitor speakers from close-by organizations.

Ask the activity director, "Can you tell me about one resident whose involvement altered gradually?" The very best ones can explain coaxing a withdrawn person into small steps: first sitting near the group, then signing up with a video game, later helping lead something. That shows both perseverance and skill.

Pay attention, too, to how the neighborhood accommodates varying cognitive levels. If everybody is offered the exact same program, those with amnesia may be overwhelmed while others are tired. Thoughtful assisted living homes and memory care systems construct layered options so everyone can find something suitable.

The less glamorous however vital details

Some of the strongest predictors of quality in elderly care are boring on the surface area. They do not produce shiny images, yet they heavily affect daily convenience and safety.

Cleanliness that feels lived in, not staged

Of course you want a clean structure. But not hospital sterilized, and not "cleaned up just where visitors go."

When you tour, nicely ask to see a space that is not yet ready for move in, an utility closet, or a staff area. You are not trying to get into personal privacy, simply to see if neatness extends beyond public view.

Some specifics that typically separate solid communities from marginal ones:

- Odors that specify and short-lived, not general and continuous. A brief smell near a resident's space might simply mean somebody had a mishap and it is being handled. A persistent odor in hallways or common locations indicate deep cleansing shortcuts or chronic incontinence that is not well managed.
- Bathroom information, like grab bars that feel strong, shower chairs in great condition, and non slip mats that lie flat. These are small however essential security features.
- Laundry practices. Ask how they track clothing so it does not disappear, and whether households can choose to deal with laundry themselves. Regular lost items are a typical grievance and can be minimized with good systems.

Medication management without mystery

Medication errors are one of the most severe threats in assisted living. You do not require to become an expert pharmacist, but you ought to comprehend how a community organizes this part of senior care.

Good questions include:

- Who really provides medications? Accredited nurses, medication assistants, or a mix? What training do med aides receive, and how often?
- How do you manage new prescriptions, dose changes, or hospital discharges?
- What takes place if my parent refuses a medication?

Listen for structured, step-by-step answers, not unclear guarantees. For example, a nurse may describe check, electronic medication records, and documented follow up when a dosage is missed out on. The more plainly they can explain the procedure, the more likely it exists in reality.

Family communication and dispute handling

Family relationships are hardly ever easy. Assisted living personnel work in that complexity every day. You desire a neighborhood that welcomes your involvement, sets clear boundaries, and remains steady when arguments arise.

Notice how people respond when you ask direct concerns. Do they seem somewhat protected, as if they worry you are out to capture them? Or do they lean in, explore your issues, and offer specific examples?

One practical test: ask, "If I call with a non urgent concern, how soon should I expect a response, and from whom?" Strong neighborhoods have actually a specified channel, typically a nurse or care coordinator, and a time frame such as "within 24 hr." They may also welcome you to regular care conferences or household meetings.

Ask about how they manage severe incidents or injuries. Who calls you, how rapidly, and what info they offer. If your loved one will utilize respite care initially, use that short stay to assess whether their interaction assures match your real experience.

Conflict is unavoidable. What matters is whether the community treats it as an invasion or as part of the work. When personnel can say, "We had a tough discussion with a kid last week, here is how we worked it through," you are hearing experience, not theory.

Using respite care as a trial run

Short term stays are an underrated tool. Respite care enables somebody to experience the rhythms of a location without the emotional weight of a long-term move. It likewise offers the neighborhood a possibility to understand your loved one's needs more fully.

If possible, set up a 1 to 4 week respite stay before making a long term decision. Throughout that period, take note of:

- How your loved one looks and sounds when you visit at various times of the day.
- Whether personnel start to use their favored name, keep in mind routines (for example, coffee with 2 sugars), and prepare for needs.
- Any modifications in mood, appetite, sleep, or mobility.

It is normal to see some preliminary modification tension. Many individuals feel disoriented for the first couple of days. The key question is whether there is a trend towards more comfort and structure, or whether confusion and distress remain high.

Use that time to check communication, test response to concerns, and see how the community behaves when the "brand-new resident" glow wears off.

Balancing desires, requirements, and reality

Every household faces trade offs. Perhaps the best staffed community is further than you want to drive. Maybe the friendliest personnel work in an older structure with smaller rooms. Perhaps your parent prefers one location while you prefer another.

It can help to identify what is truly non negotiable from what is merely desirable. Security, self-respect, and sufficient staffing fall in the first classification. Décor, view, and even some amenities typically fall in the second.

When you find a location that feels human, where staff seem to like both their work and individuals they serve, that usually matters more than a fireplace in the lobby or a spa menu of services.

One basic list many families utilize throughout trips concentrates on five core measurements:

1. Safety in everyday routines, including fall prevention, medication management, and emergency situation response.
2. Respect in interaction, from front desk to caregivers to managers.
3. Engagement in life, through relationships, activities, and choice.
4. Reliability of staff, shown in consistency, tenure, and how they respond when things go wrong.
5. Fit of values, such as attitude towards independence, privacy, animals, or spiritual practices.

When 2 communities look similar on paper, review them with these in mind and let your observations, and your loved one's impressions, guide you.

Final thoughts: watching what individuals do, not only what they say

A terrific assisted living home does not look perfect. You might see a call light remain on a bit too long, an employee having an off minute, or a resident who is having a tough day. That is reality. The question is whether the underlying culture is strong enough to absorb those bumps and bring back balance.



Look carefully at how people act when they think no one important is enjoying. The housemaid who stops briefly to straighten a blanket, the nurse who listens carefully to a confused resident, the receptionist who knows everybody's schedule by heart, the activity aide who comes in on a day off for a resident's birthday: those unscripted gestures are the genuine step of senior care.

If you discover those kinds of minutes typically, you are most likely standing in a location where your parent or spouse can not only be safe, but likewise be known. And that is the peaceful, covert guarantee of a genuinely excellent assisted living home.

BeeHive Homes of Crownridge Assisted Living has license number of 307787

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BeeHive Homes of Crownridge Assisted Living has capacity of 16 residents

BeeHive Homes of Crownridge Assisted Living offers private rooms

BeeHive Homes of Crownridge Assisted Living includes private bathrooms with ADA-compliant showers

BeeHive Homes of Crownridge Assisted Living provides 24/7 caregiver support

BeeHive Homes of Crownridge Assisted Living provides medication management

BeeHive Homes of Crownridge Assisted Living serves home-cooked meals daily

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BeeHive Homes of Crownridge Assisted Living provides life-enrichment activities

BeeHive Homes of Crownridge Assisted Living is described as a homelike residential environment

BeeHive Homes of Crownridge Assisted Living supports seniors seeking independence

BeeHive Homes of Crownridge Assisted Living accommodates residents with early memory-loss needs

BeeHive Homes of Crownridge Assisted Living does not use a locked-facility memory-care model

BeeHive Homes of Crownridge Assisted Living partners with Senior Care Associates for veteran benefit assistance

BeeHive Homes of Crownridge Assisted Living provides a calming and consistent environment

BeeHive Homes of Crownridge Assisted Living serves the communities of Crownridge, Leon Springs, Fair Oaks Ranch, Dominion, Boerne, Helotes, Shavano Park, and Stone Oak

BeeHive Homes of Crownridge Assisted Living is described by families as feeling like home

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BeeHive Homes of Crownridge Assisted Living won Top Assisted Living Homes 2025

BeeHive Homes of Crownridge Assisted Living earned Best Customer Service Award 2024

BeeHive Homes of Crownridge Assisted Living placed 1st for Senior Living Communities 2025

People Also Ask about BeeHive Homes of Crownridge Assisted Living

What is BeeHive Homes of Crownridge Assisted Living monthly room rate?

Our monthly rate depends on the level of care your loved one needs. We begin by meeting with each prospective resident and their family to ensure we're a good fit. If we believe we can meet their needs, our nurse completes a full head-to-toe assessment and develops a personalized care plan. The current monthly rate for room, meals, and basic care is \$5,900. For those needing a higher level of care, including memory support, the monthly rate is \$6,500. There are no hidden costs or surprise fees. What you see is what you pay.

Can residents stay in BeeHive Homes of Crownridge Assisted Living until the end of their life?

Usually yes. There are exceptions such as when there are safety issues with the resident or they need 24 hour skilled nursing services.

Does BeeHive Homes of Crownridge Assisted Living have a nurse on staff?

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What are BeeHive Homes of Crownridge Assisted Living & Memory Care visiting hours?

Normal visiting hours are from 10am to 7pm. These hours can be adjusted to accommodate the needs of our residents and their immediate families.

Do we have couple's rooms available?

At BeeHive Homes of Crownridge Assisted Living & Memory Care, all of our rooms are only licensed for single occupancy but we are able to offer adjacent rooms for couples when available. Please call to inquire about availability.

What is the State Long-term Care Ombudsman Program?

A long-term care ombudsman helps residents of a nursing facility and residents of an assisted living facility resolve complaints. Help provided by an ombudsman is confidential and free of charge. To speak with an ombudsman, a person may call the local Area Agency on Aging of Bexar County at 1-210-362-5236 or Statewide at the toll-free number 1-800-252-2412. You can also visit online at https://apps.hhs.texas.gov/news_info/ombudsman.

Are all residents from San Antonio?

BeeHive Homes of Crownridge Assisted Living & Memory Care provides options for aging seniors and peace of mind for their families in the San Antonio area and its neighboring cities and towns. Our senior care home is located in the beautiful Texas Hill Country community of Crownridge in Northwest San Antonio, offering caring, comfortable and convenient assisted living solutions for the area. Residents come from a variety of locales in and around San Antonio, including those interested in Leon Springs Assisted Living, Fair Oaks Ranch Assisted Living, Helotes Assisted Living, Shavano Park Assisted Living, The Dominion Assisted Living, Boerne Assisted Living, and Stone Oaks Assisted Living.

Where is BeeHive Homes of Crownridge Assisted Living & Memory Care located?

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How can I contact BeeHive Homes of Crownridge Assisted Living & Memory Care?

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Looking for fun shopping close to our home base? We are located near [The Rim](#) a great shopping mall area.