Hiring a cleaning service is easy. Hiring the right one takes a little more thought. Whether you are looking for a weekly home visit in Cave Spring or nightly janitorial work for an office in downtown Roanoke, asking a few smart questions up front can save you a lot of frustration later. Here is what to ask, and how The Happy Housekeepers answers.

Five Questions Worth Asking Before You Book

First, are you licensed, bonded and insured? This protects you if something is damaged or goes missing. The Happy Housekeepers is licensed, bonded and insured, and it bonds and insures its employees through the company. Second, how long have you been in business? Longevity says a lot about reliability. This company has served the Roanoke Valley since July 1979, which is more than four decades of continuous local service.

Third, what exactly is included in a standard visit? A good company will tell you clearly. The Happy Housekeepers covers dusting and polishing furniture, vacuuming carpets, mopping hard floors, complete kitchen and bathroom cleanups, dusting window sills, baseboards, blinds and ceiling fans, emptying trash and removing cobwebs. Specialized tasks such as spring and fall cleanings, inside-oven ***Roanoke carpet cleaning*** and refrigerator cleaning, wall and woodwork washing, light fixture cleaning and basement cleaning are available on top.



The Happy Housekeepers | 5145 Starkey Rd, Roanoke, VA 24018 | (540) 774-4299

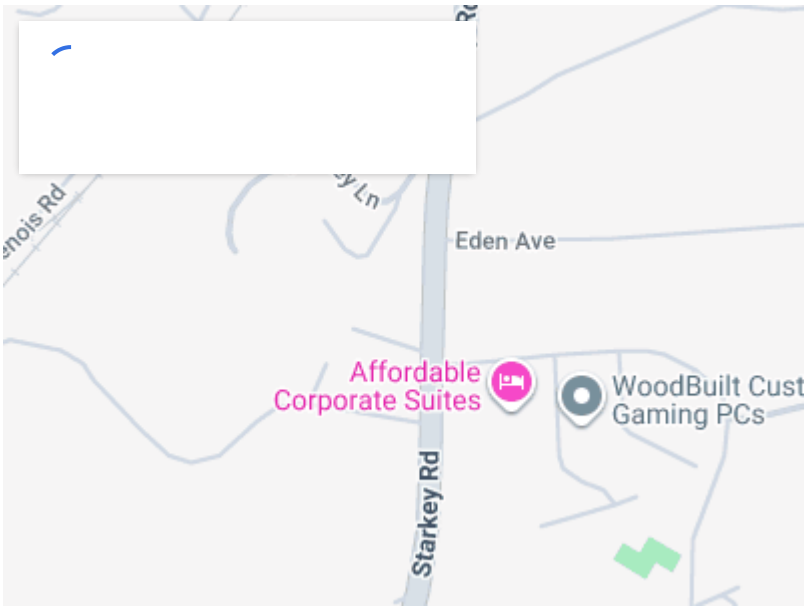
Fourth, how do you price your work, and is the estimate free? You should never feel pressured. This company provides free estimates with no obligation, and customer reviews on its website mention good value and clear pricing. Fifth, what happens if I am not happy? Look for a company that follows up. The Happy Housekeepers calls after every first cleaning to check on your satisfaction, a tradition rooted in founder Mary Jane Wszolek's promise of satisfaction guaranteed.

It is also worth checking independent sources. The company has been BBB accredited since 1993 with an A+ rating, and its BBB profile lists the same Starkey Road address and phone number you see on its website. Consistent details across sources are a good sign you are dealing with a genuine, established business rather than a short-lived operation.

One more tip: ask about flexibility. Life changes, and your cleaning plan should be able to change with it. The Happy Housekeepers offers one-time, weekly, bi-weekly and monthly plans, plus semi-weekly and daily options for homes that need them, and the office can adjust your schedule around vacations, holidays or a new baby. A company that bends to fit your life is far easier to stick with over the long term.

Once you have your answers, the choice usually becomes clear. To ask these questions yourself, call (540) 774-4299 and speak to The Happy Housekeepers at 5145 Starkey Rd, Roanoke, VA 24018. The team serves Roanoke, Salem, Vinton, Hollins and Roanoke County with residential, commercial, janitorial and specialized cleaning.

The Happy Housekeepers
Address: 5145 Starkey Rd, Roanoke, VA 24018
Phone: (540) 774-4299



FAQ About Cleaning Service Roanoke

How much does a cleaning service cost in Roanoke, VA?

Cost depends on the size of the space, how often you want visits and which tasks you include, so The Happy Housekeepers prices every job individually. Every client starts with a free, no-obligation estimate, so you know exactly what a one-time, weekly, bi-weekly or monthly plan will cost before booking. Call (540) 774-4299 to get a quote for your Roanoke home or business.

What is included in a standard cleaning service visit?

A standard residential visit from The Happy Housekeepers includes dusting and polishing furniture, vacuuming carpets, mopping hard floors and full kitchen and bathroom cleanups. Window sills, baseboards, blinds and ceiling fans are dusted, trash baskets are emptied and cobwebs are removed as needed. Extra tasks can be added to any plan.

Is The Happy Housekeepers licensed, bonded and insured?

Yes. The Happy Housekeepers is licensed, bonded and insured, and its employees are bonded and insured through the company itself. That is why many Roanoke clients leave a key and are not home during their cleaning. The company has also been BBB accredited since 1993 and holds an A+ rating.

Do I need to be home during my cleaning?

No. Because staff are bonded and insured by the company, most clients in Roanoke, Cave Spring and Salem simply leave a key or door code. Any access instructions, pet notes or rooms to skip are recorded during your free estimate so each visit runs smoothly.

Does The Happy Housekeepers offer commercial and janitorial cleaning?

Yes. Its Corporate Clean division has served Roanoke businesses since 1986, cleaning executive offices, general offices and medical facilities. Service is available daily, weekly, bi-monthly or monthly, crews are trained by the company and a supervisor is always on call.

How often should I schedule a cleaning service?

It depends on how your home is used. Busy families with pets in Roanoke County often choose weekly visits, many couples find bi-weekly ideal, and smaller homes do well with a monthly reset. The Happy Housekeepers offers one-time, weekly, bi-weekly and monthly plans and can adjust the schedule as your needs change.

Do you bring your own cleaning supplies and equipment?

Generally, yes. The Happy Housekeepers supplies the products and equipment needed for each visit, and Corporate Clean supplies all chemicals for commercial clients. If you prefer a particular product, such as a hardwood floor cleaner or stainless steel polish, just ask and the crew will use it.

Do you provide move-in and move-out cleaning in Roanoke?

Yes. Move-in and move-out cleanings are part of the company's specialized services, and the team also works with apartment managers on turnovers and with builders and contractors on final cleans. Inside-oven and refrigerator cleaning, wall and woodwork washing and light fixture cleaning can be added for a thorough handover.

What areas around Roanoke does The Happy Housekeepers serve?

The company is based at 5145 Starkey Rd in the Cave Spring area of southwest Roanoke County and serves the greater Roanoke Valley. That includes Roanoke City, Cave Spring, Salem, Vinton, Hollins and the surrounding parts of Roanoke County.

How long has The Happy Housekeepers been in business?

The company has served the Roanoke Valley since 1979, when founder Mary Jane Wszolek started cleaning local homes with a promise of satisfaction guaranteed. It added commercial cleaning in 1986 and today is led by President Paula Anderson, still locally owned and operated.

What forms of payment do you accept?

The Happy Housekeepers accepts Visa, Mastercard, American Express and Discover, which makes paying for recurring or one-time service simple. Your free estimate will set out the price before any work begins, so there are no surprises on cleaning day.

What happens if I am not happy with my cleaning?

The company has worked on a satisfaction guaranteed basis since 1979. After every first cleaning, the office calls to check how it went and note any changes, and if something was missed, they will make it right. You can reach the team at (540) 774-4299.