

Business Name: BeeHive Homes of Frisco

Address: 2660 Timber Ridge Dr, Frisco, TX 75034

Phone: (469) 353-8232

BeeHive Homes of Frisco

Residential Assisted Living and Memory Care homes with compassion, core values, and care.

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2660 Timber Ridge Dr, Frisco, TX 75034

Business Hours

- Monday thru Sunday: 7:00am to 7:00pm

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Families who go looking for memory care are generally doing it under pressure. A parent is wandering at night, a partner with dementia is becoming hazardous in the house, or everyone is stressing out even with assistance. In that minute, five intense gold stars and a handful of radiant remarks seem like a lifeline. They can be, but just if you know how to check out them.

Most online scores were built for restaurants and plumbings. Senior care is different. A fantastic meal is the very same for almost everybody, however fantastic dementia care depends on the person, the stage of disease, the family's expectations, and how well the community communicates. Evaluations are still useful. I have actually toured, put, and followed up with households at dozens of memory care communities, and well-read reviews typically point you toward the ideal questions. Poorly check out, they send you on a wild goose chase or make you neglect a setting that could fit beautifully.

What online scores truly measure, and what they miss

Star ratings tend to compress a thousand details into a single digit. For memory care, that digit tends to prefer:

- First impressions at move-in: friendliness at the front desk, cleanliness, the lobby's fragrance, how quickly someone returns a call.
- Dining: whether lunch looked tasty when a household checked out midday.
- Early communication: if the sales director followed up or went silent.

That single digit typically misses out on or undervalues:

Care consistency in time. Dementia care lives or passes away on the regimens in the wings, not the lobby. A community can ace a tour and still turn 3 firm caretakers in a week at night, which families only find later.

Staff training and turnover. The very best programs return to fundamentals: redirecting without conflict, confirming sensations, cueing with touch and eye contact, avoiding distress before it intensifies. That is tough to see on a 30-minute tour and hardly ever shows up in a fast rating.

State study results. Assisted living and memory care licensing occurs at the state level. Numerous states post evaluation reports, complaint histories, and plans of correction. These rarely appear on customer evaluation websites, however they are frequently more dependable than anecdotes.

Fit. One household's offer breaker is another household's shrug. If your mom requires hands-on aid to consume, a place with calm, slow meals and personnel who sit at eye level may be ideal, even if the [memory care beehivehomes.com](#) calendar looks sporadic. If your spouse flourishes on movement, a memory care system with a secure garden and regular strolls may beat a luxurious dining room.

The major sources, and how to use each with a clear head

Google and Yelp control casual searches. You will see a mix of household voices and some dissatisfied one-offs from visitors or former workers. Read the text, not simply the stars. You're looking for specifics: names of caregivers, consistent appreciation for how the team manages sundowning, whether housekeeping follows through. Likewise check dates. A flood of current evaluations after a management modification can indicate real improvement, or it can be a push from the brand-new group to solicit feedback. Cross-check the tone versus older comments to see if the pattern is shifting.

Caring.com, SeniorAdvisor, and A Location for Mom host numerous long evaluations from families who toured multiple neighborhoods. These tend to be more narrative, with beneficial detail about costs, deposit policies, or how move-in evaluations were dealt with. Some are composed close to the tour date instead of months into living there. Weight move-in appreciation lightly, and look for updates if the platform allows edits.

Medicare's Care Compare site is strong for competent nursing centers. Numerous memory care systems, however, operate under assisted living licenses and will not show on federal tools. That does not make them inferior. It suggests you should search your state's licensing database. For example, you can normally look up assisted living survey histories, citation types, and whether deficiencies were corrected on time. The language is technical, but recurring patterns are apparent: duplicated medication errors, bad infection control, lack of personnel training.

Social media groups can be candid however variable. A local caregivers group frequently contains first-person accounts, both grateful and furious. Treat these as conversation starters. If 3 unrelated households mention rough night staffing on weekends at the very same building, ask about staffing grids by shift. If somebody applauds the same activity director for many years, that stability matters.

Patterns matter more than one-offs

When I read evaluations, I search for clusters. One account of a missed out on shower could be a misconception. Five accounts throughout six months that explain homeowners sitting idle by the nurses' station points to a cultural problem.

A couple of patterns should have extra attention:

Recency. Memory care groups turn over, and a new executive director can reset standards quickly. Offer more weight to how a community has performed in the last 12 to 18 months. If in 2015's negatives pave the way to this year's specifics about better communication or a new nurse, that is meaningful.

Management responses. Communities that respond to evaluations with names, timelines, and an invitation to discuss tend to be more accountable than those that copy and paste a script. Try to find signs they fixed something described in a review, not simply that they thanked the reviewer.

The middle stars. Twos and threes often contain the detail you require. Fives can gush and ones can vent. 3s read like somebody trying to be fair. If those moderate reviews share the very same friction point, pay attention.

Specific clinical subjects. For dementia care, recommendations to habits assistance, redirection, fall prevention, and nighttime wandering are central. If reviews discuss repeated elopements without a strategy, that is a major warning. If somebody describes how staff pacified aggressiveness by offering a folded towel to "assist with laundry," that signals good training.

A one star that I take seriously, and one I do not

Years ago a son posted a furious review since his mother fell two days after move-in. He gave the place one star and blamed the structure. I pulled the charting: two staff had strolled with her to the bathroom, she got up alone from a chair by the window when they stepped away. The fall risk strategy remained in place and upgraded. I did not weigh that review heavily.

In another case, a daughter composed a quiet two star and stated the staff called her four times in a week to come in since her father was pacing and distressed at sunset. She described arriving to discover him in a loud common area, fluorescent lights on high, television blaring. She requested dimmer lighting and a hand massage before dinner, which settled him in your home. The community thanked her openly, and two months later on somebody else wrote that the unit had lowered lights before dinner and began a "quiet cart" with lotion and soft music. That earlier 2 star held weight because it pointed to the culture and the team's capability to learn.

What five stars can hide

A row of 5 star typically originates from move-ins who felt heard and households who appreciated the sales group's heat. That matters during a crisis. However the real test of memory care shows up on day 90, not day 3. Will the neighborhood still call you with little updates, or just when something fails? Do activities adjust as the disease advances, or does the calendar stay decorative?

Dig for specifics in five star remarks. The very best ones point out things like:

- "They brought my spouse into the cooking area to help toss salad because he used to cook. He consumed twice as much later."
- "Night personnel called to state Mom was up early and they walked with her. They asked if a 6 a.m. Shower fits her old routine."
- "The nurse observed Dad squinting, recommended an eye check, and it turned out his glasses prescription was off."

Five stars that only state "beautiful structure" without clinical detail inform you more about the lobby than the care.

Memory care has its own yardsticks

Dementia care is not assisted coping with more locks. Neighborhoods that do it well construct the day around preserved abilities and decrease friction points. When you read reviews, translate them into these yardsticks:

Care strategy follow-through. Does anybody point out recurring check-ins, like weekly notes from the nurse or a monthly household huddle about progression? Neighborhoods that live their care strategies will appear in evaluations as "they understood how Mom liked her coffee by the second week" or "they added afternoon walking after we pointed out Dad paced in your home."

Training. Try to find words like validation, reroute, cueing, Montessori or habilitation techniques, not just "activities." Someone who states "they never argued with Mom about the date, they asked about her high school" reveals personnel are trained beyond task completion.

Respite care is short-term, typically one to four weeks, and households utilize it to attempt a neighborhood or get a break. Evaluations about respite care bring their own bias. Short stays can be smooth due to the fact that novelty assists, or rough because regimens have actually not supported. Check out for:

Integration. Did the respite visitor sign up with small group activities, not simply sit by the nurses' station? Evaluations that applaud how a short-stay visitor was welcomed by name and paired with a "pal" are worth more than ones that mention a nice room.

Even the best reviews are still anecdotes. You can anchor them in data without becoming a bureaucrat.

Ask for staffing by shift in the memory care system. The right number is the one that meets your loved one's requirements, not a magic ratio. As a recommendation point, you will frequently hear varieties like 1 caregiver to 6 to 8 citizens during the day and 1 to 10 to 12 over night, plus a nurse who covers the building or cluster. The mix matters more than the raw number. A group with two skilled aides who know the homeowners can outperform a bigger group that changes every weekend.

Check state evaluation reports. Check out past the legalese and scan for repeat themes. If the same citation appears throughout 2 or three cycles, ask why. If whatever was corrected on time and stayed remedied, the system is working.

Look at management tenure. A memory care director who has actually remained three years through a pandemic and hiring swings is a stabilizer. Turnover on top ripples through whatever else. You will see it indirectly in review remarks about "new faces all the time" or "the exact same manager looked at Dad each week."

Consider tenancy. A system that is constantly half full may be having a hard time or it might be attempting to reduce density during a staffing restore. If reviews applaud attention even at low occupancy, that can be great. If evaluations say activities were canceled often, low census might be starving the program.

Seeing the structure tells you if the reviews have roots

After you digest reviews, entered the location and see if the words match reality. I have walked into memory care units with 5 tidy stars and instantly smelled stale urine in the corridor. I have also check out a one star about "nothing to do" then showed up to discover an employee kneeling eye level, playing a simple card sorting game with 2 citizens who were smiling and talking about old addresses.

Watch and listen for:

Ambience. Memory care should feel calm however not hushed. Lighting ought to be soft, not dim. Take a look at citizens' faces. Are they engaged or blank?

Transitions. Visit around shift modification and late afternoon. That is when units wear their true colors. If you see confusion at 3 p.m. And "lost" homeowners lining the hall, ask how the team deals with it.

Staffing behavior. Are aides bending to speak at eye level? Do they introduce themselves with a smile and touch the resident's hand before moving them? Are names utilized, or is it "honey" and "darling" at every turn?

Dining. Little details count. Warm plates, adaptive utensils readily available without you needing to ask, food cut into workable bites, personnel who sit with homeowners rather than hover.

Care strategies in action. Ask a casual question like, "How does Mr. Lopez like his morning?" and see whether the staffer offers something specific rather of a blank stare.

How to talk with families and staff without putting them on the spot

The best concern opens doors. I approach families in typical locations with respect for their privacy. If you pick up openness, try: "We are considering moving my mom here. How has the communication been?" Individuals will either wave you off nicely or inform you what you need to know in 2 sentences. If they say, "They call me before I have to call them," that is gold. If they groan and say, "I leave messages," take note.

With staff, prevent yes or no concerns. Try: "What part of the day here is the trickiest? How do you all manage it?" The method someone answers - the language they use, whether they explain a group technique - informs you more than a refined sales pitch.

Weighing expenses and contracts when examines noise great

A five star community that is a bad monetary fit will not feel like a 5 star after the 2nd rate hike. When reviewers grumble about "nickel and diming," it deserves a conversation. Memory care pricing normally blends a base rate with a care level cost tied to an assessment. Ask how typically the evaluation is repeated, whether the care level can alter mid-month, and what sets off the change. People with dementia often require more hands-on help with time. A transparent community will lay out normal increases and offer a range, not a shrug.

Respite care can be a cost-effective trial. Search for remarks about deposits being fairly managed and clear discharge timing. If a respite visitor transitions to a long-term space, ask if the neighborhood credits part of the respite cost toward the move-in.

A simple, focused checklist that keeps you honest

- Read the last 12 to 18 months of reviews, not simply the top few, and note repeating themes.
- Cross check styles with state assessment reports and ask direct concerns about any repeats.
- Visit at a challenging time - late afternoon or shift change - and view how staff communicate in real time.
- Ask for staffing by shift in memory care and how they cover call-outs or weekends.
- Call 2 household references offered by the neighborhood and inquire about communication, not simply cleanliness.

A tale of 2 neighborhoods with similar stars

Two years ago I helped a family choose between 2 memory care systems, each averaging 4.3 stars.

Community A had gorgeous finishes, a lively calendar, and multiple 5 star keeps in mind about vacation parties. 3 current twos pointed out canceled activities and unfamiliar weekend personnel. State reports showed two citations in the last cycle for medication paperwork, fixed within a month. On our 4 p.m. Visit, the system was loud, the television was on in three rooms, and homeowners drifted.

Community B looked plainer and had a number of raw three star evaluates complaining about the food being "dull." The same evaluations, though, applauded the activity director by name and mentioned that she walked a resident everyday to the garden. State reports revealed no repeat citations. At 4:30 p.m., the lights dimmed, calm music showed up, and I watched a caregiver use a warm washcloth and cream to an uneasy guy. He unwinded, then joined dinner. A household at the door said, "They call us about little things before they end up being huge ones."

The family chose B. A year later, their upgrade was easy: less ER visits, much better sleep, and the very same personnel welcoming Dad every morning.



When a bad evaluation is truly an inequality of expectations

Not every negative remark has to do with bad care. I have seen families furious since the personnel reoriented a resident gently rather than disputing the date with him. That is excellent dementia care: do not argue with repaired incorrect ideas. I have seen complaints about locked doors in a memory care unit as if that were a surprise. A secure periphery becomes part of safety for individuals who wander. Check out with compassion, however equate the review through the lens of dementia best practices. If an evaluation condemns a practice that prevents distress, weight it lightly.

How to utilize evaluations to prepare a better visit

If an evaluation points out loud nights, appear then. If numerous reviewers commemorate a specific staff member, attempt to fulfill them. If you read that call lights take too long, view the panel and time a couple of responses. If someone applauds music therapy, ask to see the schedule, then listen to how a staffer describes its purpose.

One more move that assists: bring a one-page profile of your loved one to your very first discussion. Evaluations typically speak in generalities. A profile makes the conversation go specific quickly. Include foods they like, regimens that soothe them, what causes agitation, and a couple of life history truths that staff can utilize for connection. Neighborhoods that lean forward when they see that profile are more likely to deliver customized dementia care.

Writing your own evaluation so it helps the next family

You will assist others if you keep it particular. Reference dates or timeframes, staff names if appropriate, and what changed with time. If you are praising, describe the habits: "They did X, and the result was Y." If you are criticizing, describe what you saw, who you informed, and whether anything improved. Star scores are fine, however the story in your words is what the next household will lean on at 2 a.m.

A short, balanced evaluation might read: "My mother lived here 14 months in memory care. Staff turnover was greater last winter, and activities were thin on 2 weekends. The executive director employed two new assistants in March, and since then call lights have actually been quicker and evenings calmer. Nurse Jasmine calls every Friday with a short upgrade. Mom eats better when they seat her by the window. Not expensive, however steady. 4 stars."

Final ideas to stable your hand

Reviews and ratings for memory care, respite care, dementia care, and broader senior care work if you read them like a clinician and a daughter at the same time. Look for patterns, advantage recency, and test what you read versus what you see. Let online voices guide your concerns, not make your decision for you. The very best memory care neighborhoods seldom have perfect ratings. They have groups who check out feedback, adjust their regimens, and learn each resident's story until the structure starts to seem like a place where an individual with dementia can live, not simply be housed. That is the care worth finding.

BeeHive Homes of Frisco provides assisted living care

BeeHive Homes of Frisco provides memory care services

BeeHive Homes of Frisco provides respite care services

BeeHive Homes of Frisco supports assistance with bathing and grooming

BeeHive Homes of Frisco offers private bedrooms with private bathrooms

BeeHive Homes of Frisco provides medication monitoring and documentation

BeeHive Homes of Frisco serves dietitian-approved meals

BeeHive Homes of Frisco provides housekeeping services

BeeHive Homes of Frisco provides laundry services

BeeHive Homes of Frisco offers community dining and social engagement activities

BeeHive Homes of Frisco features life enrichment activities

BeeHive Homes of Frisco supports personal care assistance during meals and daily routines

BeeHive Homes of Frisco promotes frequent physical and mental exercise opportunities

BeeHive Homes of Frisco provides a home-like residential environment

BeeHive Homes of Frisco creates customized care plans as residents' needs change

BeeHive Homes of Frisco assesses individual resident care needs

BeeHive Homes of Frisco accepts private pay and long-term care insurance

BeeHive Homes of Frisco assists qualified veterans with Aid and Attendance benefits

BeeHive Homes of Frisco encourages meaningful resident-to-staff relationships

BeeHive Homes of Frisco delivers compassionate, attentive senior care focused on dignity and comfort

BeeHive Homes of Frisco has a phone number of (469) 353-8232

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BeeHive Homes of Frisco has a website <https://beehivehomes.com/locations/beehive-homes-frisco/>

BeeHive Homes of Frisco has Google Maps listing <https://maps.app.goo.gl/HWUAPNmeBuFCmgFdA>

BeeHive Homes of Frisco has Facebook page <https://www.facebook.com/BeeHive.Frisco.McKinney/>

BeeHive Homes of Frisco has an Instagram account at [Instagram](#) BeeHive Homes of Frisco won Top Assisted Living Homes 2026

BeeHive Homes of Frisco earned Best Customer Service Award 2025

BeeHive Homes of Frisco placed 1st for Texas Senior Living Communities 2025

People Also Ask about BeeHive Homes of Frisco

What is BeeHive Homes of Frisco Living monthly room rate?

The rate depends on the level of care that is needed. We do an initial evaluation for each potential resident to determine the level of care needed. The monthly rate is based on this evaluation. There are no hidden costs or fees

Can residents stay in BeeHive Homes of Frisco until the end of their life?

Usually yes. There are exceptions, such as when there are safety issues with the resident, or they need 24 hour skilled nursing services

Do we have a nurse on staff?

No, but each BeeHive Home has a consulting Nurse available on demand. The High Acuity building will have an RN on call 24x7. In some cases the residents can be assessed for Home Health and Hospice needs and if approved can get a higher level of nursing care

What are BeeHive Homes of Frisco's visiting hours?

Visiting hours are adjusted to accommodate the families and the resident's needs... just not too early or too late

Do we have couple's rooms available?

Yes. Our Memory care building have double occupancy room which can be shared by couples. In our assisted living the side - by - side rooms can be taken by couples. Please ask about the availability of these rooms

Where is BeeHive Homes of Frisco located?

BeeHive Homes of Frisco is conveniently located at 2660 Timber Ridge Dr, Frisco, TX 75034. You can easily find directions on [Google Maps](#) or call at [\(469\) 353-8232](#) Monday through Sunday 7:00am to 7:00pm

How can I contact BeeHive Homes of Frisco?

You can contact BeeHive Homes of Frisco by phone at: [\(469\) 353-8232](tel:(469)353-8232), visit their website at <https://beehivehomes.com/locations/beehive-homes-frisco/> or connect on social media via [Instagram](#) [Facebook](#) or [YouTube](#)

Residents may take a trip to the [Craftway Kitchen Frisco](#). Craftway Kitchen Frisco provides a welcoming restaurant setting where families connected with Assisted living memory care senior care elderly care and respite care can gather for an enjoyable meal.